



Information Network of Kansas Board of Directors

Kansas Information Consortium
General Manager's Report

Month ending October 31, 2007

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For the month ending October 31, 2007

*Attachments following end of report**

Executive Summary

Kansas.gov is very busy going into the fall season! Some of the highlights for October include:

~The CyberTrust on-site security audit visit was held Oct. 18-19.

~The District Court project continues to grow, with 21 courts online as of Oct. 31, and 90 contracts are in the process of being completed.

~ Sheryl Todd from Corporate visited Topeka and presented training to several staff members for the new Customer Database (CDB) the week of October 16th.

~Over 70 people attended the 3rd annual PKI Clinic 2007 on Oct. 22nd in the KDOT Eisenhower bldg. Attendees included State Agencies, County and City Government officials, and Legislators. Topics covered included: What is PKI?, Federal PKI & Identity Management, Kansas PKI, case studies on e-Liens, eNotary & ELVIS, and finally PKI Risk Assessment. Kansas.gov provided guidance and design on marketing initiatives that included flyers, e-mail notices, Web site development, KanPay Express registration, folders and pens for attendee handouts.

~Lisa Counts and Jim Hollingsworth attended the NIC Partner Conference from Oct. 22 through Oct. 25 in Portland, Oregon.

~Wayne Dirks and Sue Workman attended a District Court Clerk Conference in Manhattan on Oct. 24. All the District Court Clerks attended and we provided them with information and answered questions.

~We have a new employee, Leesa Christopher, who started in October as a Help Desk Technician.

Please contact me if you have any questions at 785.296.5275 or via email at lisa@ink.org.

Respectfully Submitted,

Lisa R. Counts

Lisa R. Counts, General Manager

Service Request

No new service requests this month.

New Contracts for Approval

Contracts

NEW:

Kansas Board of Emergency Medical Services

Kansas Board of Emergency Medical Services requests INK assistance for providing online license renewal and payment portal.

Kansas Board of Emergency Medical Services

Kansas Board of Emergency Medical Services requests INK assistance for providing ambulance license renewals.

Decatur County District Court Searches

Decatur County requests INK assistance for providing online district court searches.

Osborne County District Court Searches

Osborne County requests INK assistance for providing online district court searches.

New Applications Deployed

<u>Month</u>	<u>Service</u>	<u>Description</u>	<u>Agency</u>	<u>Portal Theme</u>
Sept.	Kansas Dental License Renewals	License Renewals	Kansas Dental Board	Kansas Business Center
August	Douglas County District Courts	Court Record Searches	Douglas County	Judicial
August	Woodson County District Courts	Court Record Searches	Woodson County	Judicial
August	Riley County District Courts	Court Record Searches	Riley County	Judicial
July	SOS UCC XML Change	Partner requested change for backend changes.	Secretary of State	Kansas Business Center
July	KDHE License Renewals	Adult Care Home Administrators, Audiologists, Dietitians and Speech-Language Pathologists can now renew licenses online.	Kansas Dept. of Health and Environment	Environment
July	SOS Name Changes	Businesses can now change their names online.	Secretary of State	Kansas Business Center
June	License Renewals	Realtors have the ability to renew their license.	Real Estate Commission	Kansas Business Center
June	Business Dissolutions	Business Dissolutions allows business entities to dissolve, cancel, or withdraw	Secretary of State	Kansas Business Center

June	Online Energy Conference Registration	Online Energy Conference Registration.	Corporation Commission	Kansas Business Center
June	EMSAK Conference Registration.	EMSAKM conference registration.	Division of Emergency Management	Infrastructure
June	Unemployment Insurance Contributions Payment Warehousing.	Kansas businesses will be able to schedule unemployment insurance contributions for payment using the KanPay payment portal	Department of Labor	Kansas Business Center
May	Real Estate Appraiser License renewals	Real Estate appraisers will have the ability to renew their license.	Kansas real Estate Appraisal Board	Kansas Business Center
May	Pesticide Dealer registration	Allows pesticide dealers to register online	Kansas Department of Agriculture	Environment
May	Gove County District Court Searches	Court Record Searches	Gove County	Judicial
May	Ellis County District Court Searches	Court Record Searches	Ellis County	Judicial
May	Reno County District Court Searches	Court Record Searches	Reno County	Judicial
May	Trego County District Court Searches	Court Record Searches	Trego County	Judicial
May	Rooks County District Court Searches	Court Record Searches	Rooks County	Judicial
April	License Renewals http://www.kansas.gov/ksbtp/	Retired and Disabled licensees can now renew online.	Kansas Board of Technical Professions	Kansas Business Center
April	District Court Searches https://www.accesskansas.org/countyCourts/search.html	Lyon County District Court Searches	Lyon County	Judicial
April	KanPay Express Service Conference Registration	Kansas Corporation Commission (KCC) online Conference Registration	Kansas Corporation Commission (KCC)	Infrastructure

Applications in Development

<u>Service</u>	<u>Agency</u>	<u>Portal Theme</u>	<u>Targeted Deployment (quarter)</u>
Governor Grants	Office of the Governor	Infrastructure	Q2
Criminal History Record Search	Dept Health & Environment	Environment	Q3
Annual Reports	Board of Nursing	Health and Human Services	Q3
Change of Address	Dept Health & Environment	Environment	Q3
License Registration	Dept Health & Environment	Environment	Q3
Dental License Renewal	Kansas Dental Board	Kansas Business Center	Q4
Ambulance License Renewal	Kansas Board of Emergency Medical Services	Health and Human Services	Q1 2008
Point-to-Point Criminal History	Bureau of Investigations	Judicial	Q3

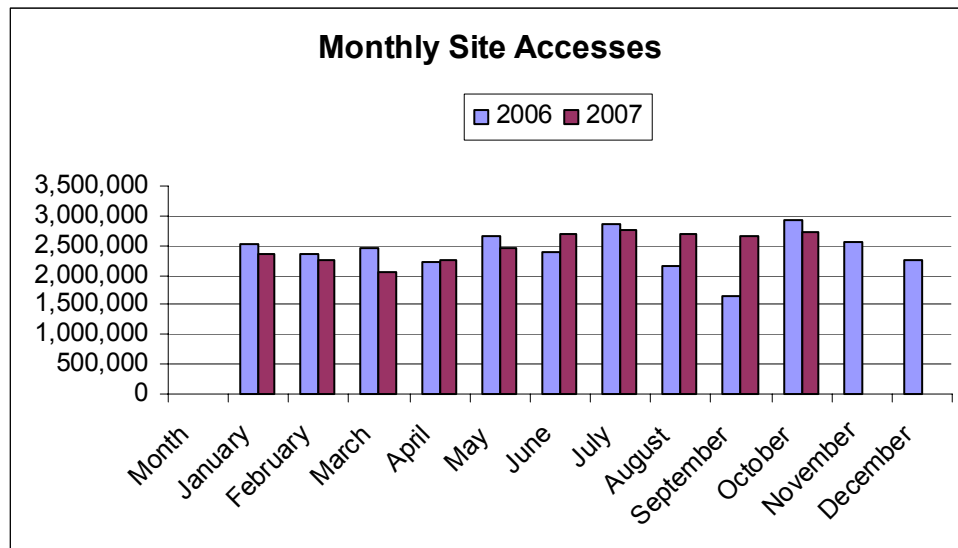
Project Change Requests

<u>Month Requested</u>	<u>Agency</u>	<u>Application</u>	<u>Change Request</u>	<u>Launched?</u>
7-Oct	Secretary of State	Articles of Incorporation	Allow special characters	Q4
7-Oct	Behavioral Sciences Regulatory Board	License Renewal	Change Error Page	Q4
7-Oct	Behavioral Sciences Regulatory Board	License Verification	Add Temporary and Out of State	Q4 Launched
7-Oct	KS Legislature	Enrolled Bills	Create Enrolled Bills Search	Q4
7-Oct	KS Legislature	ERO Search	Enhance ERO search	Q4
7-Oct	Behavioral Sciences Regulatory Board	License Verification	Removes "s" on end of all types	Q4
7-Oct	Board of Technical Professions	License Renewal	Change fees	Q4
7-Oct	Kansas Department of Health and Environment	Dry Cleaning Renewal	Update Certificate and database	Q4
7-Oct	Kansas Board of Healing Arts	License Verification	Expand Verification Information	Q4
7-Oct	Governor Grants	Grant Portal P2	Remove Grant Assurance Document Link	Q4
7-Sep	Kansas Corporation Commission	Motor Carrier Registration	2007 Modifications	Q4
7-Aug	Kansas Department of Revenue	IFTA Renewal	2007 Modifications	Q4
7-Aug	Kansas Board of Healing Arts	License Renewal	Down Page Mods	Q4
7-Aug	Kansas Department of Revenue	WebTags	Convenience Fee Labels	Q4
7-Aug	Board of Technical Professions	License Renewal	Change confirmation	Q4 Launched
7-Aug	Kansas Real Estate Commission	License Renewal	Modify Admin Site #2	Q4
7-Aug	KS Legislature	Web Site	Web Site Changes	Q4 Launched
7-Aug	Behavioral Sciences Regulatory Board	License Verification	Change Search Functionality	Q4 Launched
7-Aug	Secretary of State	Annual Reports	Add PA Type	Q4 Launched
7-Aug	Board of Accountancy	Firm Renewals	Add Out of State	
7-Aug	Board of Technical Professions	Web Site	Content Change to Search Roster Page	Q4 Launched
7-Aug	Internal	All Applications	Change contact page on all apps. (Phase 1)	Q4 Launched
7-Aug	Secretary of State	Annual Reports	Global Template Changes	Q4 Launched
7-Aug	Secretary of State	Annual Reports	Change Delete functionality	Q4
7-Aug	Secretary of State	Articles of Incorporation	Change Delete functionality	Q4
7-Aug	Secretary of State	Certificate of Good Standing and Letter of Good Standing	Increase character allowance for Business Name	Q4 Launched
7-Aug	Kansas Department of Revenue	WebFile	Statutory Mods 2007	Q4
7-Aug	Office of Judicial Administration	District Court Search	Multiple Site Counties	Q4
7-Aug	Governor Grants	Grant Portal P2	Insert Partner Logo	Q4

7-Aug	Kansas Board of Nursing	KANN Check	Fix Expiration Date	Q4
7-Jul	Kansas Real Estate Commission	License Renewal	Change business Flow	Q3
7-Jul	Kansas Board of Nursing	License Renewal	CE Wording Changes	Q3
7-Jul		License Renewal	Modify Admin Site	Q3 Launched
7-Jul	Kansas Real Estate Commission			
7-Jul	Kansas Real Estate Commission	License Renewal	Change Disciplinary Text	Q3 Launched
7-Jul	Secretary of State	Kansas Business Center	Remove Online Demos	Q3 Launched
7-Jun	Kansas Department of Health and Environment	Web Site	Error Pages	Q2
7-Jun	Kansas Highway Patrol	Crash Logs	Modify Text	Q2
7-Jun	Kansas Dental Board	License Verification	Display License Type	Q2 Launched
7-Jun	Secretary of State	Certificate of Good Standing and Letter of Good Standing	Remove Governor's Seal	Q2 Launched
7-Jun	Secretary of State	Uniform Commercial Code	XML Change	Q3 Launched
7-Jun	Kansas Board of Healing Arts	License Renewal	August 2007 Mods	Q3 Launched
7-May	Kansas Department of Revenue	DL Reinstatements	May 2007 Refinements	Q2 Launched
7-May	Kansas Board of Healing Arts	License Renewal	CEU Changes	Q2 Launched
7-May	Kansas Board of Nursing	Annual Report	Pass Rate Change	Q2
7-May	Office of the Governor	Grant Portal	Make Grant Acronym Searchable	Q2
7-May	Office of Judicial Administration	District Court Search	District Transaction Report	Q2
7-May	Kansas Department of Revenue	WebFile	Non-Statutory Mods 2007	Q2

Service Visits

(Corrected last 5 months)



Support Statistics

<u>Month</u>	<u>Live Chat</u>	<u>Email</u>	<u>Cases Reported</u>
October	30	280	49
Sept.	44	175	38

Marketing

Wayne Dirks and Sue Workman attended a conference for County District Court Clerks on Oct. 24th in Manhattan. They met with clerks from all over Kansas, answered questions and provided information about the Online Court Searches.

Marketing is creating a new Kansas.gov brochure that is targeted to partners with lots of information about the portal, our services, and other helpful information. This will be given out to current and future partners.

The Creative Dept. worked with the Kansas Insurance Department to create a new “Tile” for the Kansas.gov Web site.